

URGENT!

- **Statutory** natural gas conversion from L gas to H gas
- **We require access** to your natural gas appliances

Dear customer,

We tried to visit you in person to adapt your natural gas appliance as part of the conversion to natural gas. Unfortunately, we were **unable to visit you in person** on the agreed date and therefore could not adapt your appliance. The adaptation of your appliance is mandatory. **Your appliance will be blocked if it is not adapted!**

We will try again on:

Date:

Time:

am/pm to

am/pm

Please ring the number below to arrange a new appointment:

Phone:

You can find more information at

<https://meine-erdgasumstellung.de/?lang=en>

ErdgasUmstellung • c/o Rheinische NETZGesellschaft mbH
Parkgürtel 26 • 50823 Cologne, Germany

Phone no. (free of charge): (+49-800) 4398-444
info@meine-erdgasumstellung.de

Date/Time:

Technician's signature:

Note: Pursuant to Section 19a of the German Energy Act (Energiewirtschaftsgesetz, EnWG), subscribers and users of a natural gas connection must allow the authorised and designated technician access to their natural gas appliances so that they can carry out the survey and adaptation. If you refuse or do not allow our technician access, we shall be forced to suspend and interrupt the gas supply for safety reasons.