

GAS APPLIANCE BLOCKED!

Dear customer,

We have blocked your natural gas appliance for safety reasons as it can only be used with H gas after it has been correctly adapted and set. Please follow the step indicated to restore operation:

- ☐ Your appliance could not be adapted for operation using H gas.
It must therefore still be properly adapted. Please contact us to arrange an appointment.

Phone number:

ErdgasUmstellung • c/o Rheinische NETZGesellschaft mbH
www.meine-erdgasumstellung.de
Parkgürtel 26 • 50823 Cologne, Germany
Phone no. (free of charge): (+49-800) 4398-444
info@meine-erdgasumstellung.de

- ☐ Your device could not be adapted for operation using H gas due to a fault (see fault note). It must therefore still be properly adapted.
Please contact a registered contracted installation company (CIC) to rectify the fault. If your CIC carries out an adaptation in the course of rectifying the fault, it must return the enclosed completion notification to us (see back page).
In the event that an adaptation has not been carried out, please contact us to make an appointment.
It is imperative that the appliance remains blocked until it is adapted to H gas.

- ☐ Your appliance has been adapted for operation using H gas, but it could not be set correctly due to a fault on the appliance (see fault note).
Please note that the appliance must be set to H gas by your contracted installation company when it is put back into operation.

Item number:

E-

Date:

Technician's signature:

Note: Pursuant to Section 19a of the German Energy Act (Energiewirtschaftsgesetz, EnWG), subscribers and users of a natural gas connection must allow the authorised and designated technician access to their natural gas appliances so that they can carry out the survey and adaptation. If you refuse or do not allow our technician access, we shall be forced to suspend and interrupt the gas supply for safety reasons.



Notification of completion of adaptation by a registered installation company

To be filled in by the contracted installation company (CIC)

I hereby confirm that the gas appliance listed below has been professionally adapted for use with H gas:

Name (CIC):

Technician present (CIC):

Address (CIC):

Name (customer):

Appliance type:

Adaptation performed on:

CIC signature including stamp and date:

Entgelt
zahlt
Empfänger

Deutsche Post 
ANTWORT

ErdgasUmstellung
c/o Rheinische NETZGesellschaft mbH
Parkgürtel 26
50823 Cologne, Germany